

# WIRRAL SHADOW HEALTH & WELLBEING BOARD

Meeting Date	4 September 2012	Agenda Item	4.4
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Report Title	Joint Commissioning and Integrated Delivery Update
Responsible Board Member	Graham Hodgkinson, Director of Adult Social Services

Link To Shadow HWB Function	Board development			
	JSNA/JHWS			
	Health and social care integrated commissioning or provision		✓	
Equality Impact Assessment Required & Attached	Yes	No	N/A	✓
Purpose	For approval	To note	✓	To assure

Summary of Paper	To provide a brief update for the Board with regard to the current and emerging positions in relation to Joint Commissioning and Joint Delivery of NHS and Social Care Services.		
Financial Implications	Total financial implication	New investment required	Source of investment (e.g. name of budget)
	£	£	£
Risks and Preventive Measures	Reconfiguration of the NHS provides significant opportunities for integration. There are significant changes in responsibilities and personnel that has led to the need to review the current position in relation to joint commissioning and future intentions. The three commissioners in Wirral (CCG, Public Health, Social Care) have taken this opportunity to explore new and innovative ways of delivering their duties in the most efficient and effective ways. The future intention of these Wirral Commissioners is to work in a more integrated way, working towards ' <b>Aligning strategies, harmonising processes for better outcomes</b> '. This paper provides further detail to the Health and Wellbeing Board of the group and how it will work.		
Details of Any Public/Patient/Service User Engagement	Public and patients will be involved in commissioning decisions.		
Recommendations/Next Steps	The Health & Wellbeing Board is asked to support the establishment of the Wirral Integrated Commissioning Group.		

<b>Report History</b>		
Submitted to:	Date:	Summary of outcome:
List of Appendices		

Publish On	Yes	Private Business	Yes
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<b>Website</b>	No			No	
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# Joint Commissioning and Integrated Delivery Update

## Introduction

1. The Health and Social Care Bill has resulted in major system reform affecting all organisations on Wirral. The commissioners have risen to the challenge to implement the required changes and have recognised the opportunities such system changes bring. The three commissioners on Wirral (Wirral CCG, Public Health and Social Care) have taken this opportunity to explore new and innovative ways of delivering their duties in the most efficient and effective ways.
2. This paper provides further detail to the Health & Wellbeing Board of the group and how it will work.

## Strategic Intent

3. Health, Social Care and Public Health commissioners recognise that many parts of the system are already integrated, with integrated planning happening in some parts of the system, integrated delivery happening within services and solutions being delivered jointly for patients/clients to meet their needs. There is also a recognition that Health and Social Care organisations are now more than ever intertwined, with the transfer of Public Health from the NHS to the Local Authority and the CCGs emerging as the new health commissioning bodies with a strong onus on Public Health driven needs assessment. With this in mind, the commissioners recognise the opportunity to do things together to deliver more efficiently, more effectively for better outcomes.
4. The intention for the future is to bring closer together the strategic alignment of commissioners to allow needs assessment and planning to happen before a service is commissioned or put in place that will meet the health and social care needs of the people of Wirral.
5. The strategic intent for joint commissioning on Wirral will be driven and reflective of the Health and Wellbeing Strategy.
6. The full terms of reference for the group are being revised in the light of organisational change.

## Delivery Intent

7. The delivery intent built on the foundation of integrated needs assessment and aligned strategic planning is to commission those services together that are intimately connected or of shared responsibility.
8. The delivery of services and how the system operates in future may be achieved through integrated processes in the areas of:
  - *Integrated assessment* - Good commissioning decisions should be based on thorough needs assessment, integrating this assessment allows a more holistic solution to be sourced for individuals or populations.
  - *Strategic planning* - This allows the formation of aligned, integrated or complementary strategies that will inform joint plans to address health and social care needs

- *Business Intelligence* – By looking at information and data from all aspects of service delivery and customer requirements, this can inform joint priorities and efficiencies.
- *Contract and Performance Management* – This will promote improving quality and performance through contracting, performance management and procurement routes.
- *Service Design* – This will identify options and cases for change going on to support the implementation process. In addition, this model will support service line reviews and development, potentially identifying and delivering efficiencies across the system and improving customer flow across health and social care interface.

## Outcome Focussed

9. How the commissioners work together and what they choose to commission in an integrated way will be measured and reviewed against
  - Timelines of delivery
  - Cost and Efficiency
  - Performance and outcomes

## Conclusions

10. The future intention of the Wirral Commissioners – Wirral CCG, Public Health and Social Care - is to work in a more integrated way, working towards, '***Aligning strategies, harmonising processes to deliver better outcomes***'

## Recommendation

11. The Health & Wellbeing Board is asked to support the establishment of the Wirral Integrated Commissioning Group.

# Statement of Intent Wirral CCG, Public Health and Social Care

## 1 Introduction

- 1.1 The following document lays out the intention of the Wirral Commissioners: - Wirral CCG, Public Health and Social Care to work in an integrated way, working towards

***'Aligning strategies, harmonising processes for better outcomes'***

## 2 Strategic Intent

- 2.1 Health, Social Care and Public Health commissioners recognise that many parts of the system are already integrated with integrated planning happening in some parts of the system, integrated delivery happening within services and solutions being delivered for patients/clients to meet their needs. There is also a recognition that Health and Social Care organisations are now more than ever intertwined with the transfer of Public Health from the NHS to the Local Authority and the CCGs emerging as the new health commissioning bodies, the commissioners recognise the opportunity to do things together to deliver more efficiently, more effectively for better outcomes.
- 2.2 The intention for the future is to bring closer together the strategic alignment of commissioners to allow needs assessment and planning to happen before a service is commissioned or put in place that will meet the health and social care needs of the people of Wirral.

## 3 Delivery Intent

- 3.1 The delivery intent built on the foundation of integrated needs assessment and aligned strategic planning is to commission those services together that are intimately connected or of shared responsibility.
- 3.2 The delivery of services and how the system operates in future may be achieved through integrated processes in the areas of:
- *Integrated assessment* - Good commissioning decisions should be based on thorough needs assessment, integrating this assessment allows a more holistic solution to be sourced for individuals or populations.
  - *Strategic planning* - This allows the formation of aligned, integrated or complementary strategies that will inform joint plans to address health and social care needs.
  - *Business Intelligence* – By looking at information and data from all aspects of service delivery and customer requirements, this can inform joint priorities and efficiencies.
  - *Contract and Performance Management* – This will promote improving quality and performance through contracting, performance management and procurement routes.

- *Service Design* – This will identify options and cases for change going on to support the implementation process. In addition, this model will support service line reviews and development, potentially identifying and delivering efficiencies across the system and improving customer flow across health and social care interface.

#### **4 Outcome Focussed**

4.1 How the commissioners work together and what they choose to commission in an integrated way will be measured and reviewed against

- Timelines of delivery
- Cost and efficiency
- Performance and outcomes

4.2 Terms of Reference for the Integrated Commissioning Group are being revised in the light of organisational change.